

OSL

ONLY SERVING LOVE

From our Executive Director ~ Holidays...

During the holiday season we turn to thoughts of giving from the heart, generously sharing our abundance, and understanding what the true meaning of peace is. For those we serve at OSL the holidays are often a reminder of what they lack and what they are missing. The end of the year is fiscally difficult for our organization and it is a time when we would like to give the most. What we at OSL give each and every day is survival, comfort, kindness, and love. We need your help to continue the outstanding work we have done for the past 23 years.

With 2012 as almost a memory and 2013 looming before us, we are reaching out to you for assistance.

The following is a brief snapshot of OSL's work in the community:

OSL has entered its 24th year of service to the economically challenged, food in-secure, and hungry children, women and men that live in our community. OSL has served more than 3.3 million meals since 1989 and currently serves 1200 meals a day (3 meals daily, 7 days each week), 430,000 meals annually, to those who are nutritionally challenged. We do this work with an organic ethic and endeavor to purchase meal ingredients local to the United States. We serve 4 transitional shelters, 6 community kitchens, Seattle's Outdoor Meal Site, Nicklesville, three youth day programs, the Real Change vendors, and Seattle's Municipal Community Court.

Our Food In Motion program rescues more than 400,000 lbs. (200 tons) of viable food annually, before it enters the waste stream. The food that we are unable to use for OSL, we share with more than 22 other meal agencies in the greater Seattle area, increasing our reach to the food challenged community. We have partnerships with 46 food donor agencies such as Whole Foods, Daniels Broiler, and Molly's Organic.

OSL manages the Outdoor Meal Site for the City of Seattle and is a strong vocal advocate on hunger and discrimination issues. OSL is considered a first responder in the event of a local or national, natural or human-made, emergency.

OSL employs 20 individuals, many of whom were formerly homeless, and has trained them to be holistic chefs; the OSL staff earns an equitable wage for work accomplished in an attempt to counteract poverty level wages. OSL also provides education to challenged individuals on the preparation of nutritionally dense meals from donated food items. OSL is the active voice for more than 100 meal providers in Seattle through the Meals Partnership Coalition of Seattle and provides community service opportunities for more than 4000 individuals annually. Volunteer opportunities are offered for large corporate and school groups as well as individuals.

OSL has shown over the past 23 years that as an organization we are worthy of support, time, talent, and treasure.

You can visit OSL's website at www.oslserves.org and if you are interested in a volunteer experience please email info@oslserves.org. If you think you would like to participate in the work of OSL there are board positions available, and the enclosed envelope, filled with your generous gift, will assure that this vital and pivotal link in Seattle's emergency food system remains healthy and stable.

Thank you for your gift and for your generosity.

-Beverly-

*Happy Holidays
from the
OSL Family!*



Community Partner Appreciated ~ Brian Allen and ATS Automation ROCK!

Brian Allen, the current OSL board chair, was first introduced to our organization in 2002 through Stacey Castleberry, a former OSL board member. Brian's daughter, Alee, did a fundraiser for OSL for her 16th birthday and also volunteered with us. She convinced her dad, to become involved. Brian joined the OSL board in 2007 and became the OSL board chair in 2009.

Brian is the CEO of a thriving business headquartered in Renton, WA, called ATS Automation. Through his involvement on the OSL board, Brian encouraged ATS staff members to volunteer with us and set aside two days each year as ATS staff community service days with OSL. Brian rolls up his sleeves with his staff of engineers and geniuses as they stir boiling pots, chop veggies, and roll dough for homemade biscuits. They use the same approach in preparing a meal for 500 as they do for their own specialized work for ATS... personal excellence.

Over the years Brian Allen, his partner Tom Easton, and ATS Automation have been instrumental in keeping our wheels on the road and our ovens turned on. Since 2002, ATS has provided funding for an extraordinary 63,467 OSL meals by contributing more than \$275,000. The donation of two vehicles from ATS has allowed us to expand our grocery rescue program, Food In Motion, and on several occasions, over the past few years in this challenging economy, the generous intervention of ATS Automation has saved OSL from closure.

In 2010, Brian was recognized as a community leader when he was awarded the City of Seattle's Mayor's End Hunger Award for his work with OSL. His enthusiasm, personal

generosity, patience and recognition of our work has buoyed our spirits and encourages us to march stalwartly upwards and onwards.

The relationship that ATS developed with OSL is an excellent example of what the public and private sectors can accomplish when joined together with a common goal on common ground.

ATS Automation, Brian Allen, Tom Easton and the ATS staff have gone over and above being a community business partner with our organization. Their adoption of OSL has allowed us to work towards fiscal stability and sustainability and has encouraged other corporate donors to support our life-saving work as well.

When we make a statement such as "we couldn't do this work without them" it is not empty rhetoric, it is absolutely genuine. They recognize and applaud our unceasing care for our un-housed and hungry community neighbors, and appreciate our commitment to create a more compassionate community.

Thank you Brian, and ATS Automation, for your generosity and for your commitment to making our world a kinder and more positive place to live.



If you are interested in becoming a community partner and joining ATS in supporting OSL, please call 206 922 2078. We look forward to working with you.



Demographics The generosity of our all of our donors and volunteers allows OSL to provide meals to a very diverse population. The service we provide today has changed dramatically from the service we provided in 1989. Twenty-three years ago, the majority of our meal recipients were adult men between the age of 25 and 65. Today our meals serve families with small children, elder adults, displaced teens, un-housed woman, people living in cars, and children living in tents. Some of the people have to make a choice between buying food and paying rent. Some struggle with physical illness or mental challenges. Some simply lost a job due to a failing economy in these challenging time, and some only make minimum wage for a 40 hour work week, with no possibility of rising above, out of poverty. Out of all the things we should worry about as we struggle as a seething human mass, adequate, nourishing food, should not be one of them. What we do is only a drop of water in a vast ocean. But filling up a tub always begins with one drop of water. Thank you for turning on our tap...

Outdoor Meal Site Task Force Update

As you may recall, 2012 began in turmoil for OSL as we took the City of Seattle to task in their decision to shut down the Outdoor Meal Site which serves more than 160,000 meals a year to our hungry neighbors.

The City Administration agreed to our request of forming a task force to address this issue. A task force was convened with a variety of participants; some chosen by the City, some chosen by OSL, some simply stepping up to the plate and volunteering. The task force convened for 9 months and gave birth to a document of recommendations that was unanimously presented to Deputy Mayor Darryl Smith, in support of keeping the current Outdoor Meal Site (OMS) open, opening other mealsites' both outdoor and indoor, in other city locations, and supporting the OSL centralized Kitchen Concept. Although we have heard nothing since the presentation in early October, we are hopeful that the current City Administration takes these recommendations to heart and honors the task force findings.

Recommendation to Mayor Michael McGinn from the City of Seattle Meal Program Transition Task Force:

In February of 2012 the City of Seattle Meal Program Transition Task Force consisting of Seattle Human Services Department leadership, meal providers and community members was convened to determine the need for continued usage of the City of Seattle's Outdoor Meal Site and the feasibility of an indoor/outdoor Centralized Kitchen. The Task Force was also charged to explore possible solutions to meal service in City of Seattle parks and to expand service to meet hunger needs in the City of Seattle, outside of the downtown corridor.

The Task Force was co-convened by the Seattle Human Services Department and OPERATION: Sack Lunch (OSL). Before the task force was formed, the co-conveners agreed to the following task force objectives:

1. Explore a plan to transition the Outdoor Meal Program to OSL's centralized kitchen model with indoor and outdoor meal components;
2. Create collaborative strategies to fill gaps in services in Southeast Seattle and Lake City;
3. Outreach to organizations serving food in City Hall and Occidental Parks.
4. Explore the intention of closing the Outdoor Meal Site and the reasoning leading up to this decision.

Task force members began with the fundamental tenet that food insecure Seattle community members needing services are assured access to the same quality and quantity of nutritional support, resources and nutritionally dense meals at no cost and in a safe and respectful way.

It is also agreed by the Meal Program Transition Task Force that addressing the issue of hunger and food must be done with transparency and ethical leadership. Furthermore, we support the education of and expect civil responsibility from providers and meal-goers with the community where the meals are served.

We recommend the following:

1. *Explore Transition*

The Outdoor Meal Site remains open.

Other locations for additional indoor and/or outdoor sites be explored.

The current Task Force will continue to be co-convened by HSD and OSL with members who wish to continue and other members jointly appointed by the Mayor's Office. The Task Force, in consultation with the City of Seattle Human Services Department, begins to search for potential indoor/outdoor sites.

The Task Force recommends that the City support OSL in its exploration and implementation of a centralized kitchen and indoor/outdoor service site. Also, the Task Force recommends that the City of Seattle fund and support OPERATION: Sack Lunch in the (OSL) Centralized Kitchen concept that offers an alternative to the City of Seattle's Outdoor Meal Site and creates a natural evolution towards providing meal services and nutritional quality in a more conventional manner to Seattle citizens struggling with hunger by implementing the following by the newly-formed Task Force.:

Continued on next page

Immediately begin to identify potential indoor/outdoor sites in or near the downtown corridor for a Centralized Kitchen

In partnership with OSL, immediately begin to determine costs necessary for the implementation of a Centralized Kitchen and the maintenance of a Centralized Kitchen including all costs of operation:

- a. equipment costs.
- b. food costs.
- c. associated staffing costs.
- d. any other related costs.

2. Coordination—Other Locations

When developing new or alternative outdoor or indoor sites the program should particularly focus on serving people of all ages, including families and single individuals and consider the overall security of the clients, staff, site/facility. The Task Force further recommends the following:

- Transition plan for the indoor/outdoor satellite sites be in place
- Satellite sites be first identified for appropriate client and/or meal provider referrals
- Areas where food is less accessible (food deserts) should be priority areas for siting other locations (see Task Force Objective #2)
- Coordinate program services with schools

The City of Seattle invest in alternative/satellite indoor or outdoor meal sites in areas demonstrating the greatest need for such expanded services, according to the information provided to the members of the Task Force by the City of Seattle Human Services Department. The opening of such additional service areas would make it attractive for unsanctioned meal service providers serving in parks and in the downtown corridor to relocate to a secure and sanctioned site. The outcome achieved is better coordination of meals for people in need throughout the region not just in downtown Seattle.

We recommend that the Task Force, in partnership with HSD, explores new partnerships with private companies, private foundations, and private individuals to assist in funding the implementation and operation of the OSL Centralized Kitchen.

3. Education

The Task Force recommends an education component that includes various partners, including the Public Health Department and neighborhood groups who work with people who are homeless.

We recommend that the Task Force researches financial resources to operate the educational program and partners with neighborhood groups to educate unsanctioned meal service providers regarding the importance of food safety, food quality, nutritional content and density, and culturally appropriate food for food insecure persons. The outcome achieved is better coordination of meals for people in need throughout the region, not just in downtown Seattle.

Specifically, the Education Component should also consider the following:

1. Standard talking points
2. Inclusion of Health Department guidelines
3. Inclusion of a Good Neighbor Policy
4. Protocols about healthy, safe foods, litter and sanitation issues, including garbage removal (for example, a Pack it In, Pack it Out Policy)
5. Media campaign,—print, radio, 2-1-1
6. Faith-based and civic-based organization partners
7. Broadly-based in all neighborhoods, not just in downtown Seattle
8. Educating unauthorized meal providers in parks; focusing on two audience groups
 - A. Meal providers—an opportunity for providers to serve food in a consistent and safe site
 - B. Persons accessing the meal site—have a consistent, safe, and clean place to get a meal and receive additional information/services
9. Partnering with neighborhood groups who are working with persons who are homeless, in particular, West Seattle, South Seattle, Lake City, and Ballard

Volunteer Highlight ~ Colton Popp

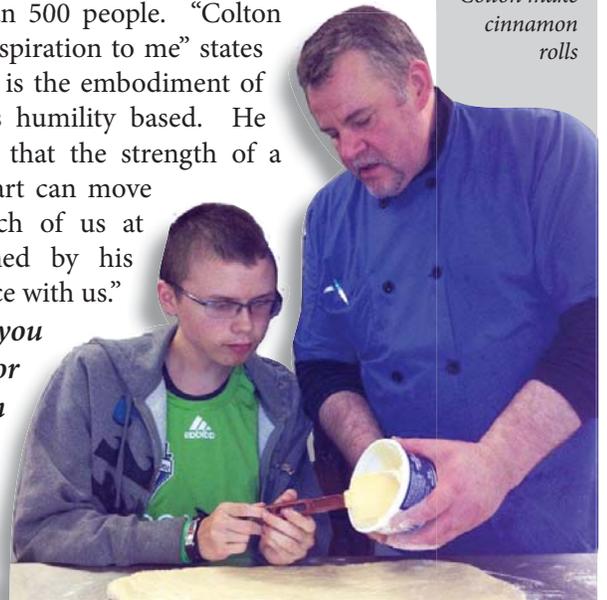
OSL Volunteers really are the best in the world. We are constantly amazed by their generosity and enthusiasm for the work we do. However, every now then someone exceptional comes along that touches the OSL staff in extraordinary ways and reminds us what true service is.

Our volunteer spotlight falls on Colton Popp in 2012. Colton is an 18 year old young man with Becker's Muscular Dystrophy. He has been volunteering with OSL for three years. When he was 15 years old, a high school freshman, he began his volunteer service with us as many students do, because he needed volunteer hours for school.

However, after the impact he saw OSL has on people's lives, he decided to continue. Despite the physical disability Colton faces every day, he continues to share his time and talent with OSL; a gift from the heart that not only nourishes hungry people in Seattle, but Colton's spirit as well. Colton is a determined young man who does not let the fact that he is in a wheel chair define how he contributes to the world. Colton wants to be instrumental in the positive changes of humanity and feels that by volunteering with OSL he is a part of that change. He also feels that by sharing his time he is joining in the OSL effort to touch many lives, to serve with love, and to add stability and comfort to our hungry community members.

Although Colton struggles with some of the kitchen tasks because he can only lift his arms shoulder level, he never gives up. He also knows that OSL values and honors all volunteers no matter what the circumstances, which makes him eager in his volunteer work ethic. Colton loves football and won an award this year as the manager of his high school football team. He can name all the players on all the teams, as well as all their stats. He has long conversations with OSL's Chef Paul as they prepare a meal together that will serve more than 500 people. "Colton is a constant inspiration to me" states Chef Paul. "He is the embodiment of courage that is humility based. He has taught me that the strength of a determined heart can move mountains. Each of us at OSL is enriched by his volunteer service with us."

Thank you Colton, for being such an inspirational part of the OSL team!



Chef Paul & Colton make cinnamon rolls

Gratitude We would like to extend our sincerest gratitude to all our fabulous OSL DONORS and VOLUNTEERS for supporting our work throughout the year. Through the generosity of your time, talent, and treasure, you have allowed us to continue to serve our neighbors who struggle each day with hunger. THANK YOU and many blessing to each of you.

We would also like to recognize and thank all of our community partners that make our work possible.

In particular:

The City of Seattle	The Norcliffe Foundation	SAFECO Foundation	The Wheeler Family
The Compass Housing Alliance	The Seattle Foundation	Food Lifeline	The Fales Foundation
ATS Automation	The Johnson-Haefling Foundation	Northwest Harvest	Evergreen Orthopedics
Catholic Housing Services	United Way of King County	The Dunham Family Trust	Living Life Larger
			Starbucks

And also our more than 35 food rescue partners who have contributed to our food rescue program, Food In Motion, throughout the year. In particular: *Capitol Grill, Odwalla, Molly's Organics, Daniels Broiler, Charlie's Produce, Emerald Heights, Micro-Chem, Olive Garden, Levy Restaurants @ Qwest Field, R&K Foods, Franz Bakery, Real Foods/Charlies Produce, Hyatt Hotel, Pizza Hut, Microsoft, Chipotle-Southcenter, Chipotle-Northgate, Elliot's Oyster House, Garage Billiards, The Matador, Pasta & Company* and *City Catering* who donate to us every week of the year! These fabulous donor partners contributed a whopping 425,658 pounds in 2012!

And finally we would like to thank the OSL board for sharing your expertise, your wisdom, and your passion for supporting OSL in our work and our organizational ethic of radical compassion, non-violent communication, and service leadership. With your help we will continue in our mission of Only Serving Love.

Please join us for a Luncheon Benefit
for OSL (OPERATION: Sack Lunch)



February 27th, 2013
12:00-1:00 pm
Swedish Cultural Center
1920 Dexter Ave N, Seattle

Sponsorship Opportunities:

Diamond level: \$5000.00
Ruby Level : \$2000.00
Emerald: \$500.00

Tickets & info:
\$30 individual
info@oslserves.org
206.922.2015

Please contact for more details



OPERATION: Sack Lunch
P.O. Box 4128
Seattle, WA 98194

*To provide dignity, care, and compassion through action and example
that each person can make a difference
To educate and advocate acceptance and understanding
of each others differences
To ultimately bring about the realization
that we are all a vital part of this world
and with extended effort
put an end to homelessness, hunger, and hatred*

www.OSLserves.org